

OpenWater privacy policy and GDPR

Learn how to turn on GDPR privacy features

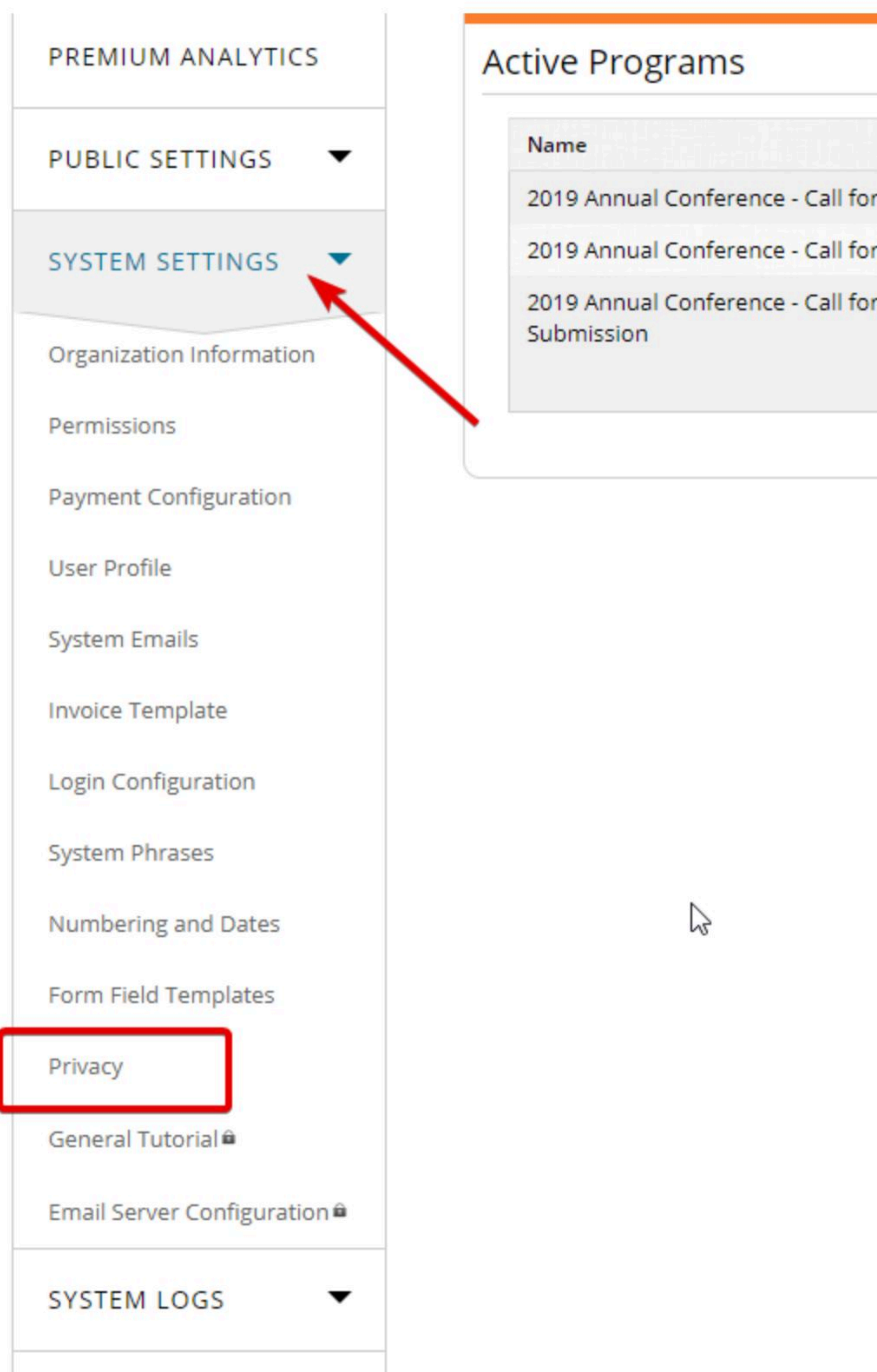


Written by Zack Schwartz
Updated over a year ago

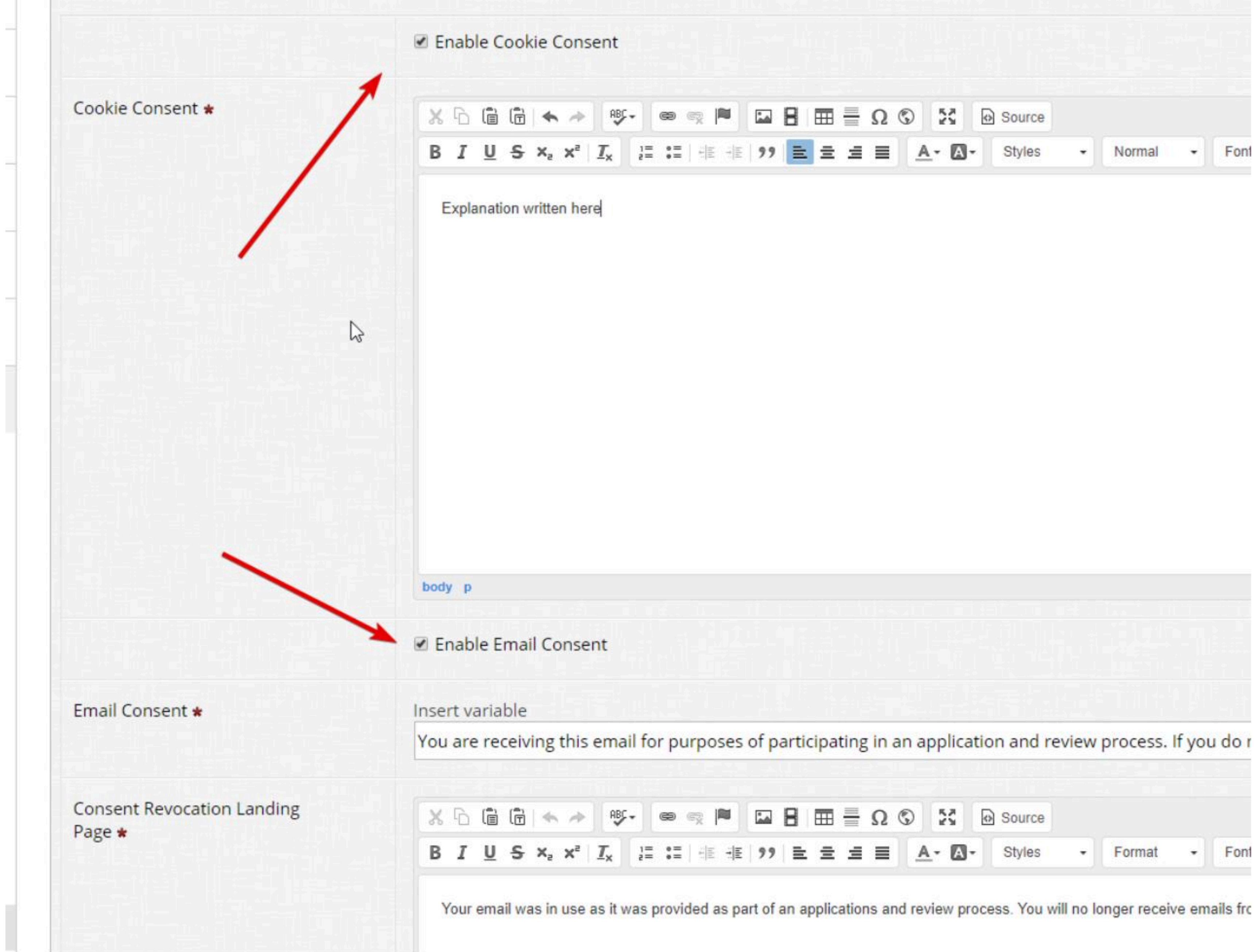
OpenWater supports GDPR. If you would like further documentation about our GDPR support, please [contact your support representative](#). Our European customers should turn on our additional privacy features outlined below. We also describe OpenWater's cookie use for main platform usage.

GDPR Functionality

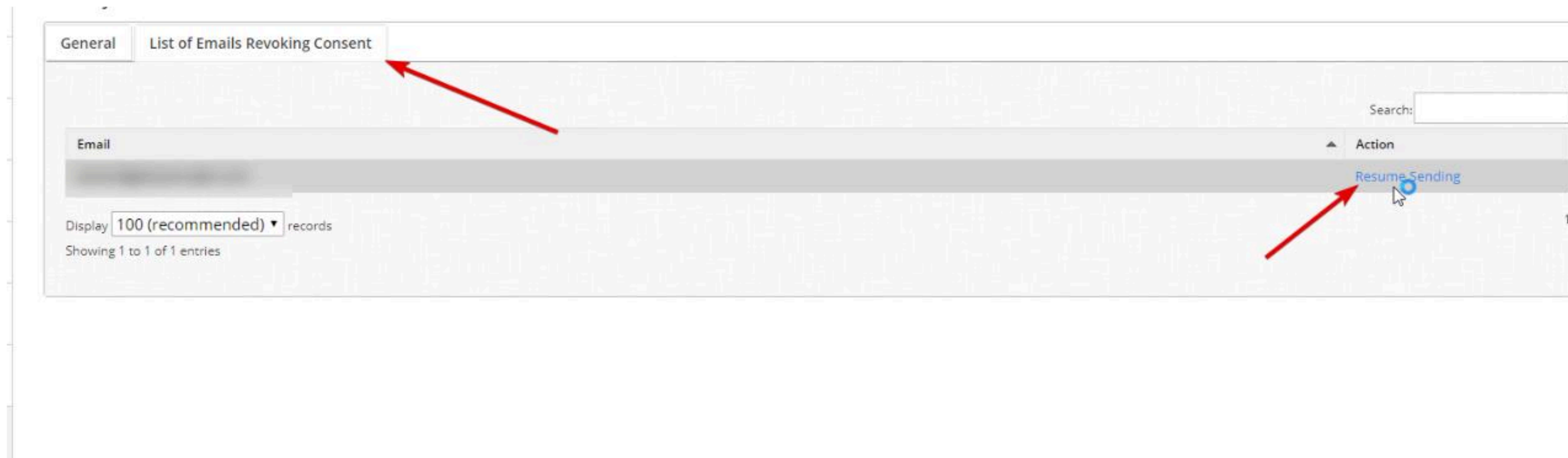
To **turn on additional privacy functionality** to support GDPR, click **System Settings** in the left side navigation and then **Privacy**.



Check the boxes to enable Cookie Consent and Email Consent. Please note that if you enable Email Consent, this will allow the recipient of emails to opt out of all emails sent from OpenWater, even transactional emails such as Confirmation Emails and Invoice Emails.



If a recipient changes their mind and would like to resume getting transaction emails, they should contact you and you can remove them from the list of revoked consent.



Cookies

OpenWater requires use of cookies to ensure session persistence so that you can move from page to page, close out and come back and still use OpenWater effectively. We also use a cookie to store language preference.

OpenWater also places Google Analytics on the platform to assist us in monitoring traffic and system usage. Google Analytics can be disabled per request to your support representative. If Google Analytics is disabled then only essential cookies remain.

Data Deletion Request

Per GDPR you must comply with a data delete request for your end users. You can process and allow users to request deletion following the instructions in this [article](#).

OpenWater Privacy Policy

Additional Privacy Policy information is [available on our website](#).